



SOCIETY OF COLLISION REPAIR SPECIALISTS

TOLL FREE PHONE (877) 841-0660

TOLL FREE FAX (877) 851-0660 • E-Mail: info@scrs.com • Mailing: P.O. Box 909, Prosser, WA 99350

Executive Officers:

Lou DiLisio, Jr. Chairman	(847) 695-7975 Illinois
Tom Moreland Vice-Chairman	(770) 662-8464 Georgia
Gary Wano Treasurer	(405) 751-1337 Oklahoma
Barry Dorn Secretary	(804) 746-3928 Virginia
Dan Risley, Jr. Executive Director	(708) 598-3384 Illinois
Joel Lofton Past Chairman	(601) 856-0700 Mississippi

National Directors:

Chad Sulkala Director At Large	(617) 522-6040 Massachusetts
Farzam Afshar	(949) 500-0687 California
Bob Smith	(816) 254-9900 Missouri
Stacy Bartnik	(847) 561-6817 Illinois
March Taylor	(808) 329-2544 Hawaii
Tim Waldren	(775) 329-6691 Nevada
Dan Bailey	(913) 451-1294 Kansas
Toby Chess	(310) 641-0957 California

Corporate Members

2004/2005:

3M Company
Automotive Trades Division
ADP Claims Solutions Group
Akzo Nobel Coatings Inc.
American Honda Motor Company
BASF Corporation
Caliber Collision Centers
CAR-O-LINER Company
CARQUEST
Automotive Refinish Supply
CARSTAR
CCC Information Services, Inc.
CELETTE, Inc.
DaimlerChrysler
Mopar Parts Division
Dent Zone International
PDR LINX
DuPont Performance Coatings
DuPont Automotive Finishes
Standox North America
Spies Hecker
Ford Motor Company
Ford Customer Service Division
General Motors Corporation
Service & Parts Operations (SPO)
Global Finishing Solutions L.L.C.
Mitchell International
MOTOR Information Systems
PPG Industries
Sherwin-Williams Automotive Finishes
THE HERTZ CORPORATION
Trevethan Enterprises
Superior Solutions
Enterprise Logistics
United Recyclers Group, LLC
Universal Underwriters Group

SCRS Website Address:

<http://www.scrs.com>

On Insurance Company Control and Ownership of Collision Repair Facilities

The Society of Collision Repair Specialists believes:

That every consumer should have the freedom to be able to decide for themselves where their vehicle should be repaired without pressure, implication or hindrances imposed by anyone.

That the best advice on the proper repair of a vehicle should be made by an independent repair professional that is being asked to make and guarantee those repairs.

That the party paying for repairs may have a greater concern for the cost of those repairs, which in the long run may be cause for compromised quality or procedures.

That a consumer should be allowed to have a second opinion on the settlement amount of their claim, as well as the procedures used, without it being a further cost to the consumer.

That interference with the consumer's free flow of business to or from another business is effectively an attempt to control market segments which should be closely watched and referred to the proper authorities for any legal action.

That competition in a marketplace is best accomplished by all parties having the same opportunity to gain or lose and that one does not have an unfair advantage over another with respect to customers, resources, or anticipated quality standards for the same job.

That the individual consumer's rights are defended and pointed out as much in an insurance owned or controlled repair facility as they are in an independently owned or controlled repair facility.